



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

Community YMCA

Family Resource Guide

Delaware County

EMERGENCY 24 HOUR HOTLINES

Child Abuse

Child Abuse Line (Toll Free) 800.932.0313

Crisis Intervention/Suicide Prevention

Crozer Chester Medical Center 610.477.7600

Elder Abuse

Elder Abuse Hotline 610.713.2100

Domestic Abuse

Domestic Abuse Project of Delco 610.565.4590

Women Against Abuse 215.386.1280

Women in Transition 215.751.1111

Poison Control 215.386.2100

Police, Ambulance, Fire, Emergencies 911

Rape, Sexual Abuse, Incest

Women Against Rape 610.566.4342

Red Cross (Fire, Flood Assistance)

Chester 610.874.1484

Media 610.566.4580

Runaways

National Switchboard 800.621.4000

Parents Anonymous 800.448.4906

Substance Abuse (Toll Free) 800.662.HELP

COUNTY RESOURCES

[Delaware County Department of Human Services](#) (website)

20 South 69th Street, 4th Floor

Upper Darby, PA 19082

610.713.2115

Hours: 8:30am-4:30pm

The Department of Human Services was established in 1978 under the County of Delaware Home Rule Charter as an umbrella organization responsible for the delivery of coordinated human services and for establishing an administrative structure encompassing services to children, youth, adults, and families with special needs. The Department of Human Services is comprised of the following offices: Office of Behavioral Health (Mental Health, Drug and Alcohol, Adult and Family Services), Office of Intellectual Disabilities, Office of Children and Youth Services, Office of Early Intervention, and Child Care Information Services. Mental Health, Intellectual Disabilities, Early Intervention, Drug and Alcohol, Subsidized Daycare, Homeless, and Child Welfare are among the many services that are provided through the Department of Human Services

[Children and Youth Services \(CYS\)](#)

610.892.8400

Children and Youth Services (CYS) investigates all allegations of child abuse and neglect, as mandated by state law. In all cases, the mission of CYC is to provide for the immediate safety and protection of children, to keep children with their own families whenever possible, to provide temporary, substitute care for children when necessary and to reunite children with their families as quickly as possible after placement.

CYS provides a wide range of services to abused and neglected children from birth to age 18, and their families. CYC also provides services to adolescents who are at severe risk due to their behavior or that of their parent

[Delaware County Assistance Office](#)

610.447.5500

Resource for cash assistance, the Supplemental Nutrition Assistance Program (SNAP), help with child care, health care coverage, home heating assistance (LIHEAP), school meals, SelectPlan for Women, and long-term living services.

[Women Infants and Children \(WIC\)](#)

Chester: 610.497.7660

Upper Darby: 610.352.7925

Springfield: 610.328.7930

The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides Federal grants to States for supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk.

[Child Care Information Services \(CCIS\)](#)

1.800.831.3117

Child Care Information Services (CCIS) agencies are the hub of child care information in your local area. CCIS agencies provide you and your family with information on quality child care and personalized child care referrals to child care providers based on your specific needs or preferences. CCIS agencies also administer the [Child Care Works](#) subsidized child care program.

[Children's Health Insurance Program \(CHIP\)](#)

CHIP helpline at 1.800.986.KIDS and select Prompt No. 3, then select Prompt No. 1 for application assistance.

CHIP puts health coverage within reach for all uninsured kids and teens who are not eligible for or enrolled in Medical Assistance.

[Delaware County Intermediate Unit](#) website

The Delaware County Intermediate Unit (DCIU) is a regional education services agency. It is our mission to provide leadership for the development of innovative and cost-effective programs to meet the needs of our county.

- [Adult Education & Services](#)
- [Resources For Parents and the Community](#)
- [Early Childhood Education & Headstart Programs](#)
- [Autistic Support](#)

English Language Learners (ELL)

Delaware County Literacy Council

2217 Providence Avenue

Chester PA 19013

610.876.4811

Delaware County Family Centers

Mercy Fitzgerald Campus
St. Bernard Hall, 2nd Floor
1515 Lansdowne Avenue
Darby, PA 19023
610.532.2811

The mission of the Delaware County Family Center (Delco Family Center) is to help families become strong, self-sufficient members of the community. The Family Center Initiative is based on the philosophy that the most effective way to ensure the healthy growth and development of children is to support their families and the communities in which they live. Family Centers across the state have been agents for community planning and service delivery according to the interests, needs and priorities within the communities they serve. The Delco Family Center is a safe, warm and respectful environment, where the strengths of individuals and families are recognized and built upon in the delivery of services.

[Catholic Social Services](#)

Delaware County Service Center
130 E.7th Street
Chester, PA.
HELPLINE at (267) 331.2490

The full range of core services is available including services to the Latino population through bi-lingual staff. The Family Service Center in Chester has contracts through which services are provided to the community. These contracts are with the Office of Adult Services/Delaware County, the U.S. Department of Housing and Urban Development. The programs funded focus on persons with AIDS who are in need of housing and programs to provide counseling and case management services to homeless individuals and families.

[ChildLink](#) (Philadelphia)

215.685.4646

ChildLink coordinates services in Philadelphia to help children, from birth to age three who have special needs or who may have developmental delays, access early intervention services. ChildLink staff work in partnership with parents and early intervention specialists to evaluate each child's needs, explore options and develop an individualized family service plan for the child and family.

For questions about ChildLink or the services provided, please contact:

Fayette McMillion-Jones
Director, ChildLink/Philadelphia County
215.985.6891
fayette@phmc.org

[Crozer Keystone Healthy Beginnings](#)

Crozer Chester Medical Center
One Medical Center Boulevard
Upland, PA 19013
610.447.2200

Healthy Beginnings Plus is a program of comprehensive maternity care designed to promote a healthy pregnancy for you and to support you in giving your baby the best possible start in life.

[Community Action Agency](#)

Administrative Office - Boothwyn

1414 Meetinghouse Road
Boothwyn, PA 19061
Phone: 610.833.4442
Fax: 610.874.8452

Housing, employment training, energy services, income tax assistance, budget counseling, food assistance, teen parent program, and more.

[PathwaysPA](#)

Corporate Office

1300 E. MacDade Boulevard
Folsom, PA 19033
Phone: 610.543.5022
Fax: 610.543.1549

PathWays PA has two main areas of focus that allow us to continue to fulfill our mission: Child and family programs and services, and self-sufficiency and advocacy programs and services. Our child and family programs and services include residential facilities for homeless moms, teen girls and children; community support for pregnant/parenting teen girls; parenting and life skills training; and more. While some of our residential facilities are for Department of Human Services (DHS)-referred clients only, some facilities and programs are community-based and do not require a DHS referral.

[Child Guidance Resource Center](#)

Delaware County Office and Headquarters
2000 Old West Chester Pike Havertown, PA, 19083
Phone: (484) 454.8700

Child Guidance Resource Centers is a private, non-profit community behavioral healthcare organization dedicated to providing quality care and educational services that assess, treat, and empower children, adolescents, and families with behavioral challenges, developmental disabilities, or residential needs in the Delaware Valley. With over 59 years of service, Child Guidance is committed to creating and sustaining healthy, secure communities through highly qualified clinical services. Our work advocates for, and maintains the health and well-being of the clients we serve. Vital to

this commitment is an outstanding clinical and support staff that provides services of unparalleled value.

[Keystone STARS](#)

Keystone STARS is Pennsylvania's Quality Rating and Improvement System (QRIS). A QRIS is a continuous quality improvement systemic approach to assess, improve, and communicate the level of quality in early and school-age care and education programs. Keystone STARS is a program of Pennsylvania's Office of Child Development and Early Learning (OCDEL).

[Office of Child Development and Early Learning PA](#)

OCDEL works with many partners to create opportunities for the commonwealth's children. Parents, schools, child care, early intervention, Head Start, libraries, community organizations and other stakeholders have joined with the Office of Child Development and Early Learning to provide high quality early childhood programs and effective prevention strategies to mitigate challenges faced by families that affect school readiness and academic success.

OCDEL is jointly overseen by the Department of Human Services and the Department of Education. Offices are located in Department of Education at 333 Market Street in Harrisburg.

[PA CareerLink](#)

Whether you are looking for your first job or to advance your career, PA CareerLink® is here to help. We are a free, one-stop shop with highly trained staff ready to assist with your job search.

- Create a resume'
- Find a job
- Free career resources

Delaware County Library Systems

(610) 891.8622

www.delcolibraries.org

[Find a library near you.](#)

Transportation

[Septa](#) (website)

Southeastern Pennsylvania Transportation Authority Serving Bucks, Chester, Delaware, Montgomery, and Philadelphia Counties

- Regional rails
- Market-Frankford Line
- Broad Street Subway
- Trolley Lines
- Norristown High Speed Line
- Buses
- CCT Connect

SCHOOL DISTRICT GUIDE

Upper Darby School District

Central Registration Office
7000 Walnut St.
Upper Darby, PA 19082
610.352.2400

Upper Darby Township Extended Day Program

4820 Drexelbrook Dr.
Drexel Hill, PA 19026
610.284.5860
610.284.5861
610.394.-9544

Archdiocese of Philadelphia Office of Catholic Education

222 N. 17th Street
Philadelphia, PA 19103
215.587.3700

Haverford School District

1801 Darby Road
Havertown, Pa. 19083
610.853.5900

Interboro School District

900 Washington Ave.
Prospect Park, PA 19076
610.461.6700

Marple Newtown School District

120 Media Line Rd.
Newtown Square, Pa. 19073
610.359.4215

Penn Delco School District

2821 Concord Rd.
Aston, PA 19014
610.497.6300 ext. 1395

Philadelphia School District

440 N. Broad Street
Philadelphia, PA 19130
215.400.4000

Radnor School District

135 South Wayne Ave.
Wayne, Pa. 19087
610.608.8100

Ridley School District

901 Morton Ave.
Suite 100
Folsom, PA 19033
610.534.1900 ext. 1151

Rose Tree Media School District

308 N. Olive Street
Media, Pa. 19063
610.627.6000

Springfield School District

111 W. Leamy Ave.
Springfield, PA 19064
610.938.6004

Southeast Delco School District

1560 Delmar Drive
Folcroft, PA 19032
610.522.4300

William Penn School District

100 Green Ave.
Lansdowne, PA 19050
610.284.8000