

# SPRINGFIELD SCOOP



FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

Community YMCA

of Eastern Delaware County

November 2020

610-713-5268 • www.cyedc.org

## A NEWSLETTER FOR OUR SPRINGFIELD SCHOOL AGE FAMILIES



### A MESSAGE FROM THE DIRECTOR

Dear Families,

Thank you to everyone for facing this difficult time together. We could not be more thankful of the amazing support we have been getting from all of you. A reminder that we are no longer doing a carline. Please park your car and walk your child into the vestibule.

If there is a change in your child's schedule and they will not be attending our program that day or heading to the carline, please inform a staff member through email, telephone, or during drop off/pick up times. If the YMCA is not aware of a change in schedule, the child will be brought to our program area and will follow normal pick-up procedures.

As always, please feel free to contact us if you have any questions by email at [RGallo@cyedc.org](mailto:RGallo@cyedc.org) or at 610.713.5268. Thank you again for choosing the Y as your School Age Child Care provider.

Sincerely,

Rachael Gallo  
Scenic Hills School Age Director  
[RGallo@cyedc.org](mailto:RGallo@cyedc.org)

### **PLEASE SEE BELOW FOR A LIST OF ONGOING TECHNICAL IMPROVEMENTS AT THE SPRINGFIELD YMCA WE HAVE BEEN MAKING THROUGHOUT OUR VIRTUAL SCHOOL-AGE PROGRAM**

- Daily we reboot our routers and internet access points to clear anything and everything from the previous day.
- Multiple times each day we monitor the download and upload speed of each access point to ensure connectivity.
- We have added and upgraded all of our access points, internet bandwidth and speeds. This coming week we will be adding additional access points to our network.
- We have created 2 networks – one for our members using the Y and one for the students. The student network is the network we have worked to improve as described above.
- We have added portable "hotspots" as backups to the regular network.
- We continue to work with Comcast (our internet provider) and two different IT firms for their help and suggestions.
- We do know that the more applications the students have open amplifies the connectivity issue. We are actively monitoring the students and when they have multiple windows or applications open, we are asking them to close down all but the necessary ones. We recently observed that some of the students are playing educational games and leave them open & running during class times which slows things down as well.

### **Dates to Remember**

November 3, 2020– Election Day  
**Closed**

November 23, 2020—Child Care Only

November 24, 2020—Child Care Only

November 25-27, 2020—  
Thanksgiving **Closed**

A sign-up sheet will be at drop off/  
pick up starting Monday November  
16, 2020 for Child Care Only days.

### **Hybrid Daily Schedule**

7:00am-9:00am– Before Care

9:00am-3:30pm– School Day

3:30pm-3:55pm– Snack Time/ Home-  
work Time

3:55pm-5:00pm– Playground/ Cafete-  
ria

5:00pm-6:00pm– Cafeteria for pick up

### **IMPORTANT INFORMATION**

#### **Late pick-up fees**

Our hours of operation are 7am-6pm. A late fee of \$10 will be charged for every five minutes after 6pm. This fee will be charged to your account.

#### **Lost and Found**

Please remember to label all of your children's belongings. This includes lunch boxes, school bags and coats.